ADDITIONAL INFORMATION

SUBMITTED ON BEHALF OF METROPOLITAN POLICE

CJ Act		71TNESS STA1 980, ss.5A(3)(a) and 5B; (ure Rules 2005, l	Rule 27.1	
Statement of	Alan Cruickshan	k PC 189HT	URN:			
Age if under 18	Over 18	(if over 18 insert 'over 18')	Occupation:	Police Con	stable	•••••
make it knowing th	onsisting of: 2 phat, if it is tendered in e false, or do not believe	pages each signed by me evidence, I shall be liable we to be true.) is true to the beet to prosecution	est of my knowl	edge and belief a	and I in it
Signature:						
Further to my state	ment on the 30th Sept	tember 2008, I wish to a	dd this further s	tatement in rela	tion to Mr Picky	vicks, 70
Leman St, E1 8EU.						
I continue to be a p	olice licensing officer	for Tower Hamlets. BOO	CU and it is in t	his capacity that	I have met Ms S	Simmone
Pizzie the current P	remises Licence Holde	er (PLH)				
On the 1st October	2008 I applied for an	expedited review, in rela-	tion to a homoph	nobic assault tha	t took place in th	e pub on
Saturday 27th Septe	ember at about 3am.	This took precedence ov	er the initial Pro	emises Review	which I submitte	d on the
22nd of September 2	2008					
As a result, a licens	ing sub committee wa	s held on the 2nd of Oct	ober at 3.30pm.	The Metropolit	an Police's legal	counsel,
Mr Baumber, asked	the committee to con	sider a suspension of the	licence until a f	full review could	d be heard. The	PLH and
the DPS, Mr Marl	k Fraher, had been c	convicted of supplying C	lass A drugs ar	id that Ms Pizz	ie had been con	victed of
permitting the use o	f her premises for the	supply of cocaine.				
Also, there was no	DPS for the pub.					
		revoke the licence but to				
		et. Mr Fraher at that time				
		ednesday to Saturday, wi			IA door supervis	ors to be
		ay. No windows to be ope				
	-	committee met to discu				asion the
		The pub has remained ope				
•	•	AD 1900/10 refers) a ma	-			
•		nocked to the floor. The				speaking
•		e any allegations but wou				
•		1097/01 refers), a figh				
dispute over a mobi	le telephone found by	a drunk female. No one v	vished to make a	ny allegations ar	nd the phone was	returned
to its owner.						
I later asked Ms Piz	zzie why there were p	eople in her pub at such	late hours. She	replied that they	weren't drinking	g but she
	to get people to leave t					
On Friday 21st Aug	gust 2009, some time	between 10.30pm and 2a	am, a victim ha	d their I phone s	stolen whilst they	/ were in
Signature:		Signature with	essed by:			

Continuation of Statement of

Alan Cruickshank PC 189HT

the pub. The victim states they were at a "regular karaoke function that goes on through to the early hours of the following day" CRIS 4216337/09 refers.

On the 2nd of September 2009 at about 11am I attended Mr Pickwicks with Mr Ian Wareing of LBTH Noise Team, who was investigating a noise nuisance the previous weekend. Whilst there I asked Ms Pizzie if I could conduct a drug testing procedure in her toilets, for which she agreed. I used a cocaine swab made by Crackdown Drug Testing Ltd. This swab is not evidential but will highlight the fact that cocaine is being used on the premise and for the pub owners to introduce any measures to combat the use of drugs. Removing the swap from its pouch, swipe over a surface and if cocaine is traced, the swab will immediately turn blue. I entered the male toilets with Ms Pizzie. I wiped the round metal toilet holder in the male cubicle. It immediately turned blue indicating cocaine. Ms Pizzie was shocked and said she did everything possible to stop drugs in her pub. There was no trace in the female toilet.

On the 19th September at about 2240 I again attended the pub. I again tested the toilet holder in the presence of Ms Pizzie and found a small trace of cocaine. The toilet holder has since been removed.

On the 5th of November 2009 at about 2130 I once again attended the pub and tested the male toilets. In the presence of an employee Mr Spencer Goodman, I tested the male cubicle. This time a small trace of cocaine was found on the back of the toilet seat.

In relation to the DPS, Mr Robert Madigan, I have never met him at the pub and the only contact I have had with him was when he attended Bethnal Green Police Station with Ms Pizzie to state he was going to be the new DPS.

In conclusion I believe that the revocation was the correct decision and the pub needs to be under new management with stronger enforcement of the licensing objectives.

Signature: Signature witnessed by:

2003(1)

Witi	ness contact details				
Hom	e address: HT Police Stn				
				Postcode:	
Hom	e telephone number	Work tele			
Mob	ile/pager number	Email add	lress: Alan.Cruic	kshank@met.po	olice.uk
Prefe	erred means of contact:		•••••		***************************************
Male	• / Female-(delete as applicable)	Date and place of birth:	16/03/1963 Abe	rdeen	
Form	ner name:	Ethnicity Code (16+1):	W9 Re	ligion/belief:	
Date					
Witr	iess care		••••••••••••••••••••••••	***************************************	
a)	Is the witness willing and likely to attend c	court? Yes . If 'No', include	reason(s) on MG6.		
b)	What can be done to ensure attendance?				
c)	Does the witness require a Special Measure No . If 'Yes' submit MG2 with file.	es Assessment as a vulneral	ole or intimidated wit	tness?	
d)	Does the witness have any specific care nevisually impaired, restricted mobility or other concerns?)	eds. No. ii Tes what are	trey: (Disability, licatifical	e, emideare, transport, , ia	nguage difficulties,
Witn	ess Consent (for witness completion)				
a)	The criminal justice process and Victim Pe been explained to me	ersonal Statement scheme (v	victims only) has	Yes No	
b)	I have been given the Victim Personal State	ement leaflet		Yes No	
c)	I have been given the leaflet 'Giving a witn	ness statement to police —	what happens next?'	Yes No	
d)	I consent to police having access to my medobtained in accordance with local practice)	dical record(s) in relation to	this matter:	Yes No	N/A
e)	I consent to my medical record in relation t	to this matter being disclose	ed to the defence:	Yes No	N/A
f)	I consent to the statement being disclosed f care proceedings, CICA	for the purposes of civil pro	ceedings e.g. child	Yes No	
g)	The information recorded above will be dishelp and support, unless you ask them not t		-		
Signa	iture of witness:		Print name:		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Signa	ture of parent/guardian/appropriate adult:		Print name:		
Addr	ess and telephone number if different from al	bove:	•••••		
Statement taken by (print name): PC 189HT p185533 Alan Cruickshank Station: Bethnal Green					
Time and place statement taken:					

ADDITIONAL INFORMATION

SUBMITTED ON BEHALF OF THE PREMISES LICENSE HOLDER

STATEMENT OF

Simmone Pizzie

I am Simmone Pizzie and I am the Premises Licence holder in respect of Mr Pickwicks, Leman Street, London, E1. I have been at the premises since May 2006. The Tower Hamlets determined to revoke my Premises Licence at a Hearing on the 29th October 2008. I produce the relevant documents served upon me. I produce also my Proof of Evidence before the Licensing Sub-Committee. There were letters of support also before the Committee that I would wish Tower Hamlets to produce to the Court. I also say the following: -

- 1. I was sentenced by Southwark Crown Court on 13th October 2008 for being concerned as supplier of Cocaine and permitting the use for the supply of Cocaine at the premises. I received a suspended sentence and 240 hours community punishment for these offences. I have subsequently carried out the community punishment and completed my sentence in that regard. I am still subject to the suspended sentence in respect of the conviction.
- 2. When the hearing was before the Licensing Committee, Superintendent Bending of the Police told the Committee that he feared that more incidents would occur at the Public House and that therefore there should be an immediate revocation of the premises licence. The Committee did not uphold this appeal by Police and in fact as at the date of the hearing, namely 15th December 2009, we have proved that Superintendent Bending's fears were totally misplaced.

I have tried my hardest to keep the premises run on a proper basis. I know the pub has a bad reputation but I am turning this pub around and making it a respectable establishment.

3. I can say there have been no incidents that would require the Police to criticize me for the way I have run the premises since the last hearing before the Committee in October 2008. I report any adverse occurrence to Police.

- 4. Were I to lose my licence I would lose my livelihood and so would my employees. There were a number of letters of support before the Committee and I wish the Court to take these into account also. I have complied with the conditions imposed at the original Summary Review Hearing in that windows and doors are closed at midnight to reduce noise level; I have SIA registered door staff to work the premises from 21:00 hours until close to prevent Crime and Disorder and I have fully complied with all the objectives of the Licensing Act in respect of all matters. There is CCTV on the Premises that I have always kept in case it is required by Police.
- 5. Since the Hearing before the Licensing Committee at Tower Hamlets I have had no trouble that has caused the Police or the Local Authority to take action against me. I urge the Court to have regard to this when deciding on my appeal.
- 6. My previous manager, John Tolan, brought some persons to the pub that were a problem. I barred them. This upset John and his attitude towards me changed. John Tollan left on 14th August 2009. He had been violent towards me and smashed the CCTV. I reported this to P.C Nolan the officer who originally arrested me. He advised me that he would place this report on file in case there were further issues arising. I have a statement in support written by John Tolan which he would have given in evidence before the Court had the first Hearing have taken place. He now refuses to give evidence.
- 7. On 15th August 2009 I opened on a Saturday. Tower Hamlets visited through the Environmental Health Officer So far as the EHO are concerned, I allowed them to look around the premises and they wanted me to get an Acoustics report. I did arrange for an acoustics test to be carried out. I have obtained the report and given a copy to Tower Hamlets.
- 6. On Wednesday 19th August 2009, Tower Hamlets Officers again came down and inspected the Premises. No adverse matters were brought to my attention.

- 7. On 25th August 2009 Mr Waring from the Local Authority came down and visited the Premises along with PC Cruickshank. There were no untoward matters to report upon. PC Cruickshank told me that my licence was to be revoked.
- 8. In September P.C Cruickshank arrived, he mentioned Noise. He gave advice and I dealt with it. I have never been served with a Noise Abatement Notice from the Local Authority. PC Cruickshank also mentioned security on Monday to Friday. I have a SIA Doorman on Mondays and Tuesday as these are the less busier days and others on Wednesday to Friday. My Head doorman is Gary and he will give evidence to the Court about his observations of the premises. He has been at the Premises for 8 months.
- 9. P.C. Cruickshank came on 12th September 2009 at around 09:30 am and spoke to my new manager Spencer Goodman. He said to him whilst I was upstairs "is she drunk?" Mr Goodman said no. P.C. Cruickshank had with him Jane Burke, also police. They found a minute substance in the Male toilets which may have been drugs. The Female toilets were clear. We carry our regular inspections. Police asked me to remove toilet roll holders. I did this. The Police accepted that this was a minute amount. No action was taken in respect of this and it was accepted that this may have been left by someone visiting the toilets who was a customer.
- 10. Various visits were made by the EHO and the Police and on 12th September 2009

 Tower Hamlets Officers arrived regarding a noise. Advice was given I am still dealing with the acoustics; I have a report that costs £1200.00. My income from the premises is limited.
- 11. On 03rd November 2009, a strange person was in the pub. We looked out for him; he asked for the loo, we wrote this in the incident book because we found it odd. He was dressed very smartly. I suspect that this may have been an attempt to cause problems for me at the premises. I can produce the incident book.
- 10. On 05th November 2009, I went out. Ricardo an employee sent a text and said he called police because some guys were causing problems and had threatened Ricardo regarding the Karaoke. Police were present when I arrived. I knew these guys and if

I had been there it would have been sorted out. No action was taken against me or these people.

- 11. Also in November 2009, P.C Cruickshank and Jane Burke arrived. I believe Jane Burke is a Police Officer. Jane Burke commented that I was trying to deal with the problems and not ignoring it.
- 12. At all times I have tried vigorously to ensure that the premises are run properly and I believe that I have achieved this. I have worked hard to achieve the Licensing objectives under the Act.
- 13. I believe I have established over the past twelve months plus that I can run the Premises without any problems and I have proved to the Police and the Local Authority that I can behave responsibly and run the Premises within the Licensing Act.
- 14. I would strongly urge the Court to allow my appeal and to allow me to continue trading.
- 15. As at 17.00 Hours today, 14th December, I was told by my solicitor that the Respondent Local Authority had faxed to them an unsigned statement from PC Cruickshank. I would wish time to consider the contents of this statement and respond.

Signed		• • • • • • • • • • • • • • • • • • • •	
	S Pizzie		

Dated......December 2009.

COMMERCIAL IN CONFIDENCE



BDP Acoustics

Acoustic design & consultancy

16 Brewhouse Yard, Clerkenwell London EC1V4LJ

Tel +44 (0)20 7812 8000 Fax +44 (0)20 7812 8399 www.bdpacoustics.com

сору

ref

to

from Paul Driscoll

Simone Tizzie

NSA03409/aa01.doc

date

13 October 2009

pages 2

Pickwicks

Acoustic Report - Scope of work and fee proposal

Pickwicks

LONDON

E18EU

70 Leman Street

Simone

Further to our recent discussions we are pleased to provide you with a fee proposal for an acoustic report in support of the recent investigation undertaken by Tower Hamlets Council into noise emission from the Pickwicks premises.

Scope of work

We propose the following scope of works.

- We will measure the noise emissions to the surrounding area as a result of typical operation of Pickwicks; this will involve a noise survey just prior to closing time when a typical music event is in operation. Manual noise measurements will be taken at street level close to the nearest residential property.
- We will then repeat these measurements just after closing time when the premises has ceased operation. Once again, manual noise measurements will be taken at street level close to the nearest residential property.
- Assessment will be made of the relevant noise emissions at the nearest noise sensitive property with comparison made to the local authority's recommendations.
- Where appropriate, we will propose outline mitigation methods required to meet the local authority's recommendations; these may include changes to building fabric, ventilation systems and management strategies. Please note that this will be limited to only cursory advice and will not contain construction detail.
- We will forward a technical letter of our findings and recommendations to you upon completion.

Fee

Our total fee for these works inclusive of equipment and travel expenses would be £685 + VAT.

This fee is valid for 30 days from the date of this letter.

Please note that any work outside of the described scope, including abortive work, would be subject to additional fee. This would be charged for on a time and expenses basis at our currently average hourly rate of £80. In the event of extra work we will try to inform you of this prior to commencement of such work.

Abortive work is charged at £100 per hour.

file ref

NSA03409/AA/aa01.docx 13 October 2009

Terms of appointment

BDP Acoustics undertakes design and consultancy work on a time basis in accordance with the Association of Consulting Engineers (ACE) Short Form Agreement 2002 (revised 2004).

Liability is limited to an amount equal to the fee unless by special arrangement.

This fee is valid for 30 days from the date of this letter.

Please note that any work outside of the described scope would be subject to additional fee. This includes change to the design made by others. This would be charged for on a time and expenses basis at our standard hourly rate of £80. In the event of extra work we will try to inform you of this prior to commencement of such work.

The fee proposal assumes that all information pertaining to the successful completion of the project is available on request from you.

Unfortunately abortive work through no fault of our own will be charged at £100 per hour due to additional time lost.

Work required to be done outside normal office hours is subject to a surcharge.

VAT will be added in accordance with VAT legislation.

If the terms are acceptable please sign and return a copy of this fee proposal and return a cheque for the fee amount (£787.75) made payable to BDP Ltd.

I trust the above is satisfactory, and very much look forward to hearing from you.

Regards

Please return a signed copy of this letter if you wish to proceed

I appoint BDP Acoustics to act as consultants in accordance with the above terms and conditions.

Address:

Name/company:

Name: Signature

Project: Date



Unit 4, Marshgate Drive, Hertford, Hertfordshire SG13 7JY Tel: 0845 430 1010 - Fax: 0845 430 2020 Website: www.rvtv.co.uk

Agreement to extend Debt Payment

This is an agreement to Extend Debt Payment; the agreement is made and effective on $19^{\rm th}$ January 2009.

Between: RVTV Security Ltd ("the creditor")
Unit 4 Marshgate Drive

Hertford Hertfordshire SG13 7JY

And: Mr Pickwicks ("the debtor")
70 Leman Street

London E1 8EU

For the value received, the undersigned, Creditor and Debtor hereby acknowledge and agree that:

- 1. Mr Pickwicks (the debtor) presently owes the Creditor the sum of £1627.38
- 2. In further consideration of the creditors forbearance, the debtor agrees to pay said debt on extended terms in the manner following:

1st Payment Due by 23Rd January 2009 £200.00

2nd Payment Due by 28th January 2009- £200.00

3rd Payment Due by 28th February 2009- £400.00

4th Payment Due by 28th March 2009- £400.00

5th Payment Due by 28th April 2009- £427.38

3. In the event the Debtor fails to make any payment s punctually on the agreed extended terms, the Creditor shall have the full right to proceed for the collection of the entire balance and then remaining.

Creditor (RYTV Security Ltd)	Debtor (Mr Pickwicks)
Authorised Signature:	Authorised Signature:
Print Name: G FUSO	Print Name: X S . M . Pizzi e
Date: 20109	Date: $\times 22 01 09$

Lobert Marlan 104 Windermese AVE Hullbridge Essex 555 657.

Den Sis/Mudani

I Am OPS for Pickwich on Leman St Aldjot. I will not be attending the Committee Meating Le to Other commitments.

Since 2008 I have been OPS, and within that time few problems have occurred. Pickwicks is run successfully and within the Law. I would not put my licence up if it wasnt.

I am confinent all licensing acts are adorde to, and fully documented log books are inspeched by myself daily.

1/0115

12 MADILAN AMBI

SPENCER GOODINAN

FLAT 3 QUAY VION

ARDON CRES CENT

ISLE OF DOGS

EIH GWA

To whom IT MAY CONCERN

UNFORTONATELY I AM UNABLE TO ATTENA THE HEARING DOE TO MY WORK COMMITHENTS AT MR PICKWICKS I SPENCER GOOMAN HAVE BEEN WORKING AT MR ACKWICKS OF TO LEMAN STREET FROM 21" AUGUST ZOUS IN MY TIME AS GENERAL MANAGER 1 HAVE NOT ENCOUNTERED ANY MAJOR INCIDENTS INVOLVING THE POLICE IN REGARD TO CRIME AND DISORDER I HAVE MET P.C. CRUICESHANE ON TWO OCCASIONS THE DETAILS OF THESE MECTINGS CAN BE FOUND IN THE INCIDENT LOG BOOK OF MR AICKWICKS. 1.1/4 GING WERTER FOR MISS SIMMORE PIZZIE, AWARE OF WHAT ALLEGATIONS HAD BEEN MADE AGAINST HER, I HAVE FOUND HER TO BE VERY PROFFESIONAL ALD HARD WERKING ITT ALL TIMES. THE CHIENTELE THAT I HAVE MET DURING MY TIME HERE & ARE OF A UCEY PROFFESIONAL NATURE AND HAVE BECOME REGIONARS WE TO THE SAFE HOWEST AND RESPONSIBLE MANAGMENT OF MR ALTWICKS,

OPERATE IN THIS MATTER KIND WILL

DO MY UTMOST TO CO-BRURAT L

WITH THE POLICE AT ALL TIMES.

SPENCER GOSSMAN

S. A GOORALD

Certificate

This is to certify that

MARTIN GOLDSWORTHY

has been awarded

EDI Level 2 National Certificate for Personal Licence Holders

(Accreditation No. 100/4865/0)
Licensing law and other legal and social

responsibilities of the Personal Licence Holder

Pass

having satisfied the requirements of EDI

Nigel Snook Chief Executive



Issued Date 11 Feb 2009

Serial No. 10926018







DRUG/WEAPON INCIDENT LOG

Date: 21/9/09

Time:

Description:

Dring a totlet Check found a piece of Cling him at side of totlet only I person been in since last Check explained was band at side of totlet asked if he had been using - had white possible round hore - escaped off persons.

Cling fim put in dryg box.

Signed Date 4/04/09

BAdye Ne 0:30 0:21 4:57 3576

DRUG/WEAPON INCIDENT LOG

Date: 17/9/09

Time:

Description:

Whilst doing a boilet check a wrap with a white substance was found.

After speaking to last people person to go in abled if he would have a random search.

Admitted to using Cocains on Premises said it was last he had and was escorted out.

Signed. Date 17/9/07

DRUG/WEAPON INCIDENT LOG

Date: 14h Mzy 2009. Time: 1.30 - 145 Description: CManages Bunday John Molan. Buriday Joins Procunics Party of 3 years John Molan was Very Violent towards Me. He had invited Quests that I had Darred From. the Pub. I Made him aware that I did not want these People and asked him to say have have got 1 to leave he refused . he was Veny aggresive towards me and states to. throw Bottles at mei, this i made it upon my sey to can the paine a reporter this I old not alterno the appartment

of what had rappend this was done. I informed him of the outcome. John Molen Was unaware. 9 this but

1 feet it upon my Say to comy out

this action. I feet I was being threatened

2 than 2 looked over the events prenably

9 unait noopened.

Date: 10th Spril 2009

Time: 1.30

Centimen was avoiced to heave As he few onless at the Bohe accurred us of takinghis drinke - Person Mr John Miden soccorée hon out of he Pennies he would not leave and started to bong the Front door with his Shac this pesa was disabled we locked the Premses - BAS the Dor was closed Witness Present-· ur Molin gadwormy.

Signed. Date 10/04/09

Date: 12 Mg 2009 .

Time: M. owlock:

Description:

Clare Bomand Ark For a lady to 1 lene due to ter suspision of teckin, drugs on the tariet, she Made Me Simmore Pyre quae o ne bon assed her to heave John Molen (Moneyer) closed the Pub at. 20dock - Wen we comed out he' cleaning up. Smend 3.30 Ste armed to Jaying that per phoe was lost. We don't seach he polo. her frends was Present and we was all in lacking For the phae Neoct Minite & fight happend & the police was corred I was Present & informed them of when had hoppend and. asied them to check the CCTV. For Erdene & tow the Event happens. They dust took a Statement & left -Signed ... Date....

Date: 21/9/09

Time: 10-30pm

Description:

Black kange Rover drove past twice back number Plate Concealed by an item hanging over it. Drove part twice made gun suggestion with hand at 10-30pm.

Then at 1:100-

Then at 1.10am Same Range Rover drove past Dlowing down booking at Premises - 2 white Hales in it.

Signed 9 14 D Date 21-9-09

Badge 0,30 0,21 4157 3576

Date: 17 9 001

Time: 22/45

Description:

Black large Rover - Leg BOSS OWN.

drove stassy nearly (oming to a stop

Ostside: Two white make init when

approached by doormen sped off

Date: 3rd/NOV

Time: 6.30

Description:

Spercer Goodman (New Manager) was suprais when a Asian Man Asked to use the toker we said it was oic - After the toiled was Gesch he checked the total & Found traces y' Cocaire Guy described Slick Black Havi 30 plus Suited. Mrore A BMW

Signed S. J. Transparence Date 3/11/2007

Date: She November.

Time: $7 \cdot 45$

Description: —

I went out of the Pub to have. Something to eat- with the Minage; Recordo. 'Che Merube of short) had only Been woking For Me POR 5 Weeks All other Member of left had gone. I Mave. him aware that if Any trouble should one to inform the point. This happend when. 5 Meri autentée asking For Koroke. 4 Immediales armed on the Scence Where polie was Present - The Situation was diffused Son No Further Action was taken. Mr Cruckshork attentée after win 14155 Buke Samples was taken - First total Mr Goodmen Delet Winthis Signed S. S. Sawan Date 5/11/2007

Date: 26th 20010

Time: 12 o docic

Description: - Doubre Check by Police 10 potramen police opties avended The fremmes to carry and of. rostine check. Requested how Many Dooman Spensors - and Check SIA Badgos that Space to Spencer Gooden (Monager) of Myserf - 1 asked them I f they wented to creak the toilety which they repled Not this is a

1 routine Checic, asked if I mad Deen. drinking union I replied no 1 They left the premier on that basis

Signed Date 24/02/10

Ms Kelly Davis 51 Cecil Crescent Hatfield Hertfordshire AL10 0HG

8th October 2008

To Whom It May Concern.

I am writing this letter as a character reference for Ms Simone Pizzie. I have known Simone Pizzie in a number of capacities for approximately two years. Simone is the landlady of Mr Pickwick's public house, which is where I initially met her. More latterly she has organised and hosted corporate events for the organisation that I am employed with and a number of personal events for myself and my colleagues.

In November 2006 myself and a number of colleagues and friends were seeking a local public house (to my place of work), to celebrate my birthday. I searched through the internet for a number of public houses that fitted the criteria for the evening, which included location, entertainment facilities, and access to public transport and found Mr Pickwick's, which seemed to provide all that we were looking for the evening.

In addition, the feedback on the web site from members of the public was excellent, stating that the public house was friendly and welcoming and recommending it very highly.

A group of approximately 35 of my colleagues and friends visited Mr Pickwick's for the first time mid November 2006. My first impression of the public house was that it was welcoming and friendly. Simone came and introduced herself and asked if there was anything that she could do to make our evening enjoyable, she stored our briefcases and bags behind the bar, explained how Mr Pickwick's and the entertainment works (karaoke). She was helpful and polite throughout the entire evening, and made not just me, but the entire group welcome. At the end of the evening she assisted with organising taxis and generally helping everyone that she could. I immediately liked Simone, and felt that she possessed all of the attributes that a professional landlady needs to run a successful public house.

As a direct result of the experience, me and the group that was with me that evening decided that this would be a venue that we would continue to use on a regular basis. Over the following year myself and my colleagues and friends have attended Mr Pickwick's on a number of occasions. I also took new contacts and business associates there for evenings. Without exception the feedback has been positive, and everyone who has attended with me has been back again, and further recommended the venue directly as a result of how Simone has run the establishment and her as an individual.

I am a Business Development Director for a global organisation headquartered in the City of London, and my personal and professional reputation depends on hosting evenings with partners', customers and colleagues. Therefore recommending Mr Pickwick's and Simone would have a detrimental effect on me if the experience was poor.

Due to the service and the environment I went further and in November 2007 I asked Simone if I could have my 40th Birthday Party at Mr Pickwick's. Simone not only agreed, but went over and above what I would expect in organising the event and providing me with the venue. She communicated all aspects, provided a buffet, met with me to discuss the evening and ensure that it was personal and a special evening. As a direct result of this evening, which was also attended by my General Manager, our organisation decided to hold its Christmas Party at Mr Pickwick's. Simone personally took ownership of the event and the organisation. She arranged a buffet and entertainment. She was personally available to meet everyone who attended approximately 40 staff, and had arranged for her staff to make the evening a real success. I would have no hesitation in running 'Corporate Events' at Mr Pickwick's again.

During all my visits to Mr Pickwick's I have never experienced or witnessed anything that would make me feel that it is not an environment that would be unsuitable. I have witnessed that on two occasions Simone asking members of the public to leave due to the fact that they had had too much to drink. This was dealt with in a quick and professional manner, and Simone took it upon herself to apologise to me and everyone with me on both occasions. I have always felt that Simone has taken a pride in her job, responsibilities and the reputation of Mr Pickwick's in general. I have found her to be professional, helpful, polite and trustworthy.

I am more than happy to confirm all of the above points and discuss both Simone and my experiences of visiting Mr Pickwick's in person. I have attached my business card with my full details should you require clarification or wish to discuss further.

Sincerely

Kelly Davis

Kelly Davis Business Development Director

New Horizons Computer Learning Centre London 8th Floor 207 Old Street London EC1V 9NR



0207 684 2724

0207 684 2000 0207 684 2760

07739 187 149

kelly.davis@newhorizons.com

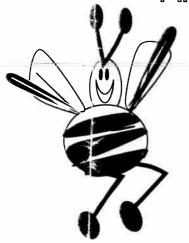
www.newhorizonsgb.com

Direct Line Switch Board

Mobile

berg a lig thank you have a great south and a great show they Tulie, Sel, Peter Dear Surrone and I want to leeng you again (I think traham is planning a visit soon!) Looking forward to best Regardo Thomas

Arthritis Support Network (NE Iondon)



Approximately 15% of the UK population suffer with one or more of the 200 different forms of arthritis.

Could this be YOU?

Or do you know someone with arthritis?

Be Aware

Be Positive

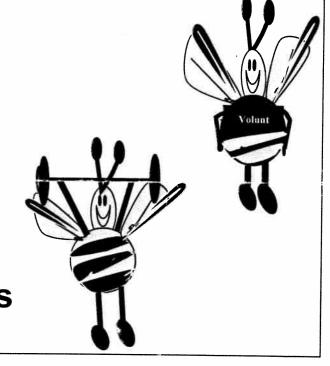
Be Supported

Be Involved

Be Yourself

Be A Volunteer

Be At our meetings





Arthritis Support Network Cardinal Heenan Centre 326 High Road Ilford, IG1 1QP

Tel: 020-8252-4887 asnetlondon@googlemail.com



Sponsored Walk 27th September 2009 Sunday, from 10am Melbourne Field

Valentines Park — Ilford

Have fun and help us raise money





All proceeds go to helping people with arthritis

Arthritis Support Network
Contact for an information pack
0208 252 4887
asnetlondon@googlemail.com
www.asnetworklondon.org